

Equal Opportunities and Diversity Policy

Revised: October 2025

Policy Statement

The success of Jacobs Massey Ltd (JacobsMassey) depends on our people. We are committed to valuing diversity and promoting equality for everyone that JacobsMassey employs or work with. We recognise the varied contributions that a diverse workforce brings to our organisation, and we are committed to drawing on the different experiences of individuals that add value to the way we operate.

The aim of this policy is to ensure that all job applicants and employees receive fair treatment regardless of their gender, gender reassignment, sexual orientation, race, national origin, disability, age, pregnancy or maternity, trade union membership, religion, work location and working hours. We do this not only by adhering to all equal opportunities legislation but by ensuring that we are fair, objective, transparent and free from discrimination in all of our systems, processes, procedures, activities and decisions. Unlawful discrimination will not be tolerated.

JacobsMassey aims to recruit, retain and develop workers based on merit, competence and potential. We are committed to promoting a positive work environment for our employees and ensuring employees are given every opportunity to fulfil their potential. JacobsMassey provides all our recruitment services, for both clients and candidates, within an equal opportunities environment. We are committed to taking positive action in order to promote such equality of opportunity and our recruitment procedures are based on the requirements of the job. Appointments are always made on the basis of merit and we encourage applications from all members of the AV community.



Graeme Massey
Managing Director

Reviewed and Approved: 8th October 2025

Policy scope

This policy applies to all employees, agency workers and visitors to JacobsMassey and its success involves the commitment and support of all managers and employees alike.

Responsibilities

The Directors, as diversity champions have overall responsibility for ensuring the correct application and implementation of this policy.

All managers have a responsibility to:

- Ensure the non-discriminatory treatment of all job applicants and employees and promote equality of opportunity.
- Identify and remove discriminatory attitudes and practices within the organisation.
- Deal fairly and speedily with discriminatory issues raised in the course of employment.
- Support and contribute to the monitoring and review process.

All employees and contractors have a responsibility to:

- Support this vision and continue to ensure that the principles of equal opportunities and diversity in the workplace are upheld.
- Treat colleagues and stakeholders with dignity and respect.
- Have regard to equal opportunities in all their work and the decisions they make.
- Promote diversity in the workplace.

Equal Opportunities and Diversity Officer

Graeme Massey is the JacobsMassey Equal Opportunities officer. He can be contacted on the above number.

Should an issue arise regarding the treatment of employees and contractors this should be brought to his attention as soon as reasonably practicable. If this issue arises whilst a Contractor is “on-site” the matter should be first raised with the local manger and then notified to JacobsMassey.

Equal Opportunities and Diversity Policy

1. General

- 1.1. JacobsMassey embraces diversity, and will seek to promote the benefits of diversity in all of our business activities. We will seek to develop a business culture that reflects that belief. We will seek to widen the media in which we recruit to ensure as diverse an employee and candidate base as possible. We will strive to make sure that our clients meet their own diversity targets.
- 1.2. JacobsMassey is committed to diversity and will promote diversity for all employees, workers and applicants and shall adhere to such a policy at all times. We will review on an on-going basis all aspects of recruitment to avoid unlawful or undesirable discrimination. JacobsMassey will treat everyone equally irrespective of gender, sexual orientation, marital or civil partnership status, age, disability, colour, race, ethnic or national origin, religion or belief, political beliefs or membership or non-membership of a Trade Union, and places an obligation upon all staff to respect and act in accordance with this policy. JacobsMassey is committed to providing training for its entire staff in equal opportunities practice.
- 1.3. JacobsMassey will not discriminate unlawfully when deciding which candidate or temporary worker is submitted for a vacancy or assignment, or in any terms of employment or terms of engagement for temporary workers. JacobsMassey will ensure that each candidate is assessed only in accordance with their merits, qualifications and ability to perform the relevant duties required by the particular vacancy.
- 1.4. JacobsMassey will not accept instructions from clients that indicate an intention to discriminate unlawfully.

2. Complaints and Monitoring Procedures

- 2.1. JacobsMassey has in place procedures for monitoring compliance with this policy and for dealing with complaints of discrimination. If you have a problem or need to lodge a complaint please contact Graeme Massey, Managing Director, and it will be dealt with immediately.
- 2.2. Any discrimination complaint will be investigated fully and promptly.

3. Managing Diversity

JacobsMassey is committed to improving the diversity of its workforce and will seek to adopt employment practices that ensure diversity and a flexible approach including positive action which serve to support this objective.

This Policy and the approach we take to implementing it, has been designed to ensure that the concept of equal access is integral to the planning and performance of all JacobsMassey's activities.

4. Implementation

To effectively implement this policy, JacobsMassey will take steps to ensure that:

- Through our policies, procedures and systems, all job applicants or employees will be treated in accordance with this policy and other related policies.
- Any employment requirements or conditions will be justifiable and reasonable.
- All employment policies, procedures and practices, including this one, will be reviewed and impact-assessed regularly to ensure that they are, and remain, non-discriminatory.
- All managers and others involved in the implementation of the organisation's employment policies will receive appropriate training including diversity, recruitment and selection, performance management etc.
- Reasonable adjustments will be made in the workplace to help people with disabilities achieve their full potential.
- Employees will receive training during induction and at other appropriate times during their employment to ensure awareness and understanding of this policy and diversity in general.
- Statistics on under-represented groups will be recorded and reported to the Board and senior management team to ensure that the makeup of the workforce is monitored and remedial actions identified.
- A diverse workplace is promoted and celebrated through our policies and how we operate.

5. Review

This Equal Opportunities and Diversity Policy will be reviewed each year, unless new legislation is introduced that needs to be reflected in the policy.